**Student Council (24.03.21) – Summary of Meeting**

Chaired by Victoria Udeh.

Agenda and Papers found [here](#).

Updates from the Students’ Union:

- Students were informed of this year’s Students’ Union Elections Results.
- Students were informed of the plans for this year’s Students’ Union Awards, and encouraged to nominate themselves and others for the various categories.

Questions and Answers:

**Q:** Less than half of the students based in Egypt were passed in their first Semester; is there something that can be done to help those who’ve been told to retake?

- **A (Rebecca Hobbs, Chief Executive):** It’s a very new campus in Egypt so we’re not entirely sure what the complaints procedure is, but if you email contact@hertfordshire.su with your query, we will be able to look into it and get back to you with the appropriate information.

**Q:** Lots of students have complained about having to do group assignments; would the Students’ Union’s be able to step in here?

- **A (Saad Raees, Vice-President Education):** If you email me at vp.education@hertfordshire.su with the specifics of the module this is affecting, I’ll be able to speak to the programme leader and go from there.

**Q:** Is there any support available for students who commute to and from work?

- **A (Kayleigh Malone, Vice-President Community):** I’m not aware of anything that’s currently in place off the top of my head, but if you email me at vp.community@hertfordshire.su with more details I’ll be able to look into it for you.

**Q:** A lot of students in Computer Science aren’t able to access the VPN required for certain software, would you be able to help out with this?

- **A (Zara Haram Syeda, School Community Organiser):** Please get into contact with us SPECS SCOs at specs.sco@hertfordshire.su or @specs.herts on Instagram and we can help.