Hertfordshire Students’ Union

Hearing Loop System in FMM Building

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The issue:

Students who have access to the Hearing loop system built into the new desks in the FMM are unable to use the system effectively due to incorrect implementation of loops throughout the building. Students with hearing aids, when connected to the hearing loop system, can hear every microphone or computer linked to the system at once, regardless of where they are in the building. This includes all 3 floors and is disruptive to students who wish to use a portable hearing loop as they are all connected to the same frequency 'T Loop' System.

Why this is important to University of Hertfordshire Students:

Students with hearing difficulties that require hearing aids and/or a hearing loop to participate fully in lectures are unable to do so due to hearing multiple lectures at once and being unable to tune them out. Lecturers wishing to use the microphone systems in the new desk to provide better teaching to hearing/non hearing students are unable to do so without disrupting classes for students using the Hearing loop system.

Action:

The Union should seek to get the hearing loop system checked and/or amended by the people who are responsible for implementing them, if possible to provide a way of detaching the microphone and PC from the loop system entirely with a switch rather than having to turn off the microphone or PC.

Officer responsible: